

2024-12-17

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To whom it may concern,

I am writing to inform you that, as part of continual improvements to our products, we are updating the recommended in-use storage duration for STEMdiff™ Hematopoietic Basal Medium (Catalog #05311). You are being notified because you have previously purchased a kit containing this product.

The new recommendation is as follows: If STEMdiff<sup>TM</sup> Hematopoietic Basal Medium is thawed but not used immediately, the medium may either be stored at  $2-8^{\circ}$ C for up to 4 weeks, or aliquoted and stored at  $-20^{\circ}$ C  $\pm$  5°C. After thawing the aliquots, use immediately or store at  $2-8^{\circ}$ C for up to 2 weeks. Do not re-freeze the aliquots. Do not use beyond the shelf life of the basal medium.

The change in the in-use storage duration may apply to all batches of STEMdiff™ Hematopoietic Basal Medium (Catalog #05311). The Product Information Sheets have been updated to reflect this change. There is no impact on the product formulation, format, performance, or specifications as a result of this change.

Regards,

Brenda Clark

Manager, Quality Control, Stability

Bourda Clark